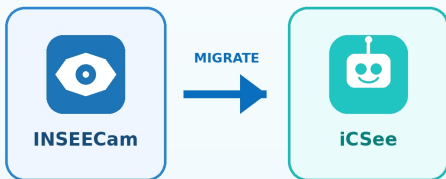


Wi-Fi Camera Migration & Connection Guide

Models: INC005

Move Your Camera to iCSee

App migration guide



Use iCSee for device setup and management

Follow the connection steps in this guide



Tip: You do not need to physically unmount your camera! Simply open “INSEECam”, go to Device Settings, and tap **'Remove Device'** to reset it online.

Applicable Models

Match your camera model below, then follow the Wi-Fi QR code setup steps.



INC005

Before You Start

- **Install iCSee, open the app, and sign in or create an account.**
- **Connect your phone to a 2.4 GHz Wi-Fi network.** (This camera supports 2.4 GHz Wi-Fi only.)
- **Grant Local Network and Camera permissions when prompted.**
- **Fully charge the camera for 6–12 hours, then power it on.** If previously connected, use “Remove Device” in INSEECam to reset it online.
- **Keep the camera close to the router and increase the phone screen brightness during setup.**

Download iCSee & Create an Account

- ① Scan the QR code below, or search for “iCSee” in Google Play and App Store. Then download and install the APP.

Download iCSee

Scan the QR code for your phone



Android

Google Play



iPhone / iPad

Apple App Store

Or search for “iCSee” in the app store.

Important: These QR codes download iCSee. Do not scan an old INSEECam app download QR code.

- ② Select “Login to your account” or “Sign up” in the red box, and enter your email address to complete the registration.

17:56

5G 81



Register

United States



Please enter email

Please enter password



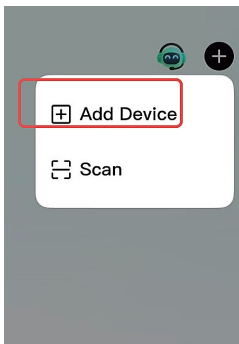
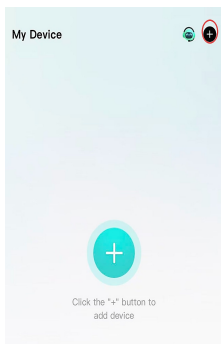
- Password must be 8–64 characters
- Contains uppercase letters, lowercase letters, numbers

Next

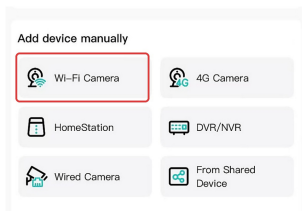
Set Up The Camera

① Power on the camera. Wait until it announces “Start quick configuration” or “Waiting connection”. If previously connected, remove it from INSEECam or reset it.

② Tap the “+” and choose “Add Device”.



③ Tap “Wi-Fi Camera”. When the camera announces “Start quick configuration” or “Waiting connection”, select “I heard the prompt” and tap Next.



Device Setup

Power on the device. Click "Next" when it announces "Start quick configuration" or "Waiting connection".



Note:

Keep the phone close to the camera. If no prompt is heard, reset the camera and try again.

④ Enter the password for your 2.4 GHz Wi-Fi network.



Select 2.4G Wi-Fi

Please connect to 2.4G Wi-Fi [5G Device](#)

SXXXXXXXXXXXX

Password 

·Select a strong Wi-Fi signal and enter the correct password for a faster connection.

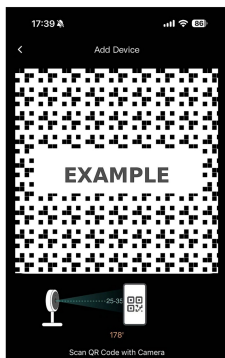
[Forgot Wi-Fi password?](#)

OK

Note:

Wi-Fi names and passwords are case-sensitive.

⑤ Hold the QR code 25–35 cm (10–14 in) from the camera's upper lens. After the confirmation prompt, wait until the camera appears Online.



Note: If the methods above fail, please reset the camera by pressing and holding the reset button firmly enough until you hear the voice direction.

Troubleshooting

- **Camera Not Found**

Reset the camera, move it closer to the router, and try again.

- **QR Code Not Recognized**

Increase screen brightness, remove glare, clean the upper lens, and hold the QR code 25–35 cm away.

- **Wi-Fi Connection Failed**

Verify the password and make sure the phone is connected to a 2.4 GHz Wi-Fi network.

- **Camera Shows Offline**

Check the camera battery and Wi-Fi signal, then restart the camera and router.

Support

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