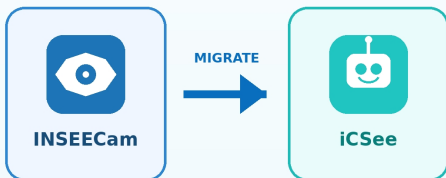


Wi-Fi Camera Migration & Connection Guide

**Models: INC002 / INC003 / INC004 /
INC007 / INC008**

Move Your Camera to iCSee

App migration guide



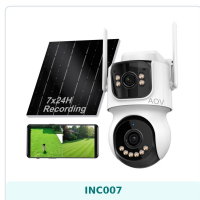
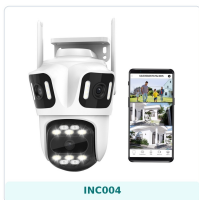
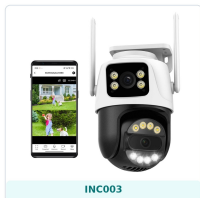
Use iCSee for device setup and management
Follow the connection steps in this guide



Tip: You do not need to physically unmount your camera! Simply open “INSEECam”, go to Device Settings, and tap '**Remove Device**' to reset it online.

Applicable Models

Match your camera model below, then use a setup method supported by that model.
Wired setup requires an Ethernet port.



Before You Start

- **Install iCSee, open the app, and sign in or create an account.**
- **Connect your phone to a 2.4 GHz Wi-Fi network.** *(Note: These cameras only support 2.4 GHz Wi-Fi).*
- **Grant Bluetooth, Local Network, and Camera permissions when prompted.**
- **Power on the camera.** (💡 *Tip: If previously connected, you don't need to physically unmount or reset the camera—simply open INSEECam and select **"Remove Device"** in settings to reset it online).*)
- **Keep the camera close to your router during setup.**

Download iCSee & Create an Account

- ① Scan the QR code below, or search for “iCSee” in Google Play and App Store. Then download and install the APP.

Download iCSee

Scan the QR code for your phone



Android

Google Play



iPhone / iPad

Apple App Store

Or search for “iCSee” in the app store.

Important: These QR codes download iCSee. Do not scan an old INSEECam app download QR code.

- ② Select “Login to your account” or “Sign up” in the red box, and enter your email address to complete the registration.

17:56

5G 81



Register

United States



Please enter email

Please enter password



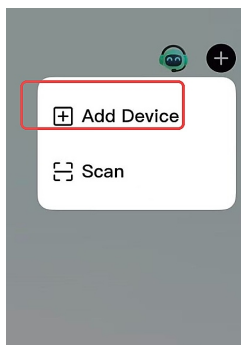
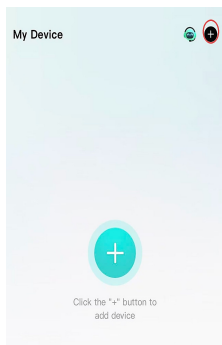
- Password must be 8–64 characters
- Contains uppercase letters, lowercase letters, numbers

Next

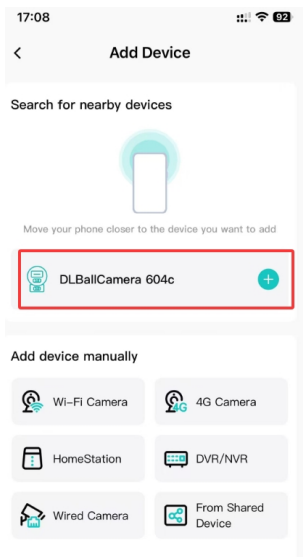
Set Up The Camera

① Power on the device, and wait for it to respond. After it finishes rotating, you will hear the voice prompt “System starting up, wait to be configure ”. Reset if previously connected.

② Tap the “+” and choose " Add Security Camera".



③ When a Bluetooth camera is detected, its pop-up card will appear automatically. Simply tap the camera icon to connect.



Note: 1) Keep Bluetooth enabled and hold the phone close to the camera.
2) The displayed device name may show your camera style or serial number.

④ Select your 2.4GHz WiFi and enter your WiFi password (The camera only supports 2.4GHz WiFi).



Select 2.4G Wi-Fi

Please connect to 2.4G Wi-Fi 

SSID

Password 

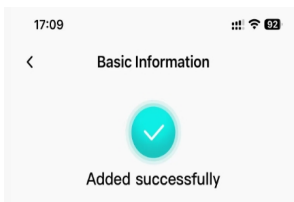
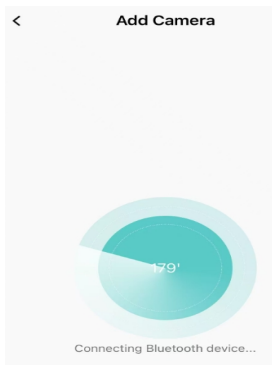
·Select a strong Wi-Fi signal and enter the correct password for a faster connection.

[Forgot Wi-Fi password?](#)

OK

Note: Wi-Fi names and passwords are case-sensitive.

⑤ Wait for the connection to complete. Once successful, a confirmation prompt will appear, and your device will show on the Home page.



Troubleshooting

- **Camera Not Found**

Reset the camera, move it closer to the router, and try again.

- **Bluetooth Pop-up Not Showing**

Enable Bluetooth and Local Network permissions in your phone settings, then reopen iCSee.

- **Camera Fails to Scan QR Code**

Increase screen brightness, remove screen glare, clean the camera lens, and hold the QR code 25–35 cm (10–14 in) away.

- **Wi-Fi Connection Failed**

Verify your Wi-Fi password and ensure your phone is connected to a 2.4 GHz network.

Support

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